

Privacy Policy

Effective Date: January 1, 2026

Last Updated: March 28, 2026

1. Introduction

RACEME LLC (Entity ID 2026-001871243) operates the Pathfind mobile application and related services. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use our Service.

We are committed to protecting your privacy and ensuring transparency about our data practices. By using Pathfind, you agree to the collection and use of information in accordance with this Privacy Policy.

Contact Information

RACEME LLC

5830 E 2nd St, Ste 7000 #32260

Casper, Wyoming 82609

United States

Email: support@pathfind.app

2. Information We Collect

We collect several types of information to provide and improve our Service:

2.1 Information You Provide Directly

- **Registration Data:** Name, email address, password, and profile information
- **Onboarding Survey Data:** Networking goals, experience level, preferences, industry, and context
- **Contact Information:** Names, phone numbers, email addresses, social media profiles, and notes
- **Task Completion Data:** Notes, verification answers, completion proof, and reflections
- **Event Information:** Event type, date, time, location, and descriptions
- **Meeting Records:** Meeting dates, notes, and follow-up reminders
- **Communication Data:** Messages when contacting support
- **Payment Information:** Payment details for credits and premium license purchases (processed through third-party payment processors)

2.2 Automatically Collected Information

- **Usage Data:** Features used, tasks completed, task history, calendar views, and app time
- **Device Information:** Device type, operating system version, unique device identifiers, and network information
- **Log Data:** IP address, browser type, access times, and pages visited
- **Analytics Data:** Performance metrics, crash reports, and usage patterns

2.3 Location Information

With your permission, we may collect location data to enhance event-based features, such as suggesting nearby networking events or location-specific recommendations.

2.4 Contacts and Phone Access

With your explicit permission, we may access your device's contact list to help you import contacts into your relationship manager. We do not access contacts without your consent.

3. How We Use Your Information

3.1 Service Provision and Personalization

- Generate personalized daily networking tasks based on your profile, goals, and activity history
- Create event-based missions and playbooks for specific networking events
- Provide intelligent task suggestions and replacements
- Enable the accountability mechanic to support habit formation
- Maintain your relationship manager with contacts, notes, and meeting history
- Process credit purchases and premium license transactions
- Monitor account credits balance and license status

3.2 Service Improvement and Development

- Analyze usage patterns to improve and develop new features
- Conduct research and analytics to understand user behavior
- Test and optimize the AI-powered task generation system
- Monitor Service performance and identify technical issues

3.3 Communication

- Send task reminders, follow-up notifications, and event-related alerts
- Respond to your inquiries and provide customer support

- Send administrative messages about your account and service updates
- Send marketing communications with your consent (you may opt out any-time)

3.4 Security and Legal Compliance

- Protect against fraud, unauthorized access, and security threats
 - Enforce our Terms of Service and other policies
 - Comply with legal obligations and respond to lawful authority requests
 - Verify payment transactions and prevent credits fraud
-

4. Data Sharing and Disclosure

We do not sell your personal information. We may share your information in these circumstances:

4.1 Service Providers

We engage third-party service providers to perform functions on our behalf, including:

- **Cloud Hosting:** AWS, Google Cloud, and similar providers for data storage and application hosting
- **Analytics Services:** Firebase Analytics, Mixpanel, and similar tools
- **AI Services:** OpenAI and similar providers for task generation
- **Payment Processors:** Stripe, Apple App Store, Google Play Store
- **Email Services:** Brevo and similar providers for transactional and marketing emails
- **Customer Support:** Help desk and communication tools

4.2 Legal Requirements

We may disclose your information when required by law or in response to lawful requests from authorities. We will provide notice of such disclosure unless legally prohibited.

4.3 Business Transfers

If we are acquired, merge with another company, or sell our assets, your information may be transferred as part of that transaction. We will notify you of any change in ownership and any choices you may have regarding your information.

5. Data Retention

We retain your personal information as long as your account is active and as necessary to fulfill the purposes outlined in this Privacy Policy. Upon account deletion, we will remove your personal information within 30 days unless legally required to retain it.

6. Your Rights

You have the following rights regarding your personal information:

- **Access:** Request a copy of the information we hold about you
- **Correction:** Request corrections to inaccurate or incomplete information
- **Deletion:** Request deletion of your information
- **Data Portability:** Request a portable copy of your information in a structured, standard format
- **Opt-Out:** Withdraw consent for marketing communications or analytics tracking
- **Objection:** Object to certain processing activities

To exercise these rights, contact us at support@pathfind.app.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience and analyze Service usage. You can disable cookies in your browser settings, though this may affect certain Service features.

8. Children's Privacy

Pathfind is not intended for children under 16. We do not knowingly collect personal information from children under 16. If we become aware that we have collected information from a child under 16, we will delete such information and terminate the child's account.

9. Data Security

We implement industry-standard security measures to protect your information against unauthorized access, alteration, and destruction. These include encryption, secure servers, and access controls. However, no security system is completely impenetrable. We cannot guarantee absolute security of your information.

10. International Data Transfers

Your information may be transferred to, stored in, and processed in countries other than your country of residence, including the United States. These countries may have data protection laws different from your home country. By using Pathfind, you consent to the transfer of your information to countries outside your country of residence.

11. Third-Party Links and Services

Pathfind may contain links to third-party websites and services. This Privacy Policy applies only to our Service. We are not responsible for the privacy practices of third-party websites. Please review their privacy policies before providing personal information.

12. Payment and Financial Information

12.1 Credits and Premium Licenses

We collect payment information to process your purchases of credits and premium licenses. All transactions are processed through third-party payment providers. We do not store full credit card information on our servers.

12.2 Transaction History

We maintain records of your purchase history, including credits purchased and premium license acquisition dates, to fulfill your orders and comply with tax and legal requirements.

13. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or applicable laws. We will notify you of material changes by updating the “Last Updated” date and posting the revised policy in the Service. Your continued use of Pathfind after such changes constitutes your acceptance of the updated Privacy Policy.

14. Contact Us

If you have questions about this Privacy Policy or our privacy practices, please contact us:

RACEME LLC

5830 E 2nd St, Ste 7000 #32260

Casper, Wyoming 82609

United States

Email: support@pathfind.app

We will respond to your inquiry within 30 days of receipt.